

## **eLearning**

Paramount Schools of Excellence takes eLearning very seriously and works hard to make sure learning is always high-quality regardless of the academic setting. Because eLearning is not the normal process for education at Paramount Schools, PSOE parents can use the information on this page to help navigate the eLearning system. Parents are encouraged to use the links below to gain a deeper understanding of the process.

### **Call Center: 317-671-1229**

Paramount Community Heights utilizes a call center during eLearning days to make sure parents have direct access to someone who can help them quickly solve problems and answer questions. The Paramount Community Heights Call Center is open from 8 AM to 8 PM every weekday during eLearning days. Call center operators are ready to assist parents and help connect them to the appropriate professional to help as issues arise. Call centers are set up to help in the following areas:

Academic Support: **317-586-8119**

Technical Support: **317-643-0468**

Social Service, Counseling & Community Support: **317-617-3067**

Health Support: **317-537-7090**

Each of the support areas has a direct number listed above, but they may not be available after traditional work hours. If you cannot reach the direct line for your area of support, use the call center number and our staff will help you connect with the appropriate person.

The number for the Paramount Community Heights call center is **317-671-1229**.

## **Servicios de Traducción**

Paramount Escuela de Excelencia estara ofreciendo servicios a las familias que necesitan ayuda adicional o apoyo con aprendizaje electronico. Este es el numero telefonico para servicio en español para ayudar con cualquier pregunta que tengan?

**Número de servicios de traducción: 317- 586-2527**

## **eLearning Parent Links**

The links below provide quick information about Paramount Community Height's eLearning platform. Please review these links for answers to your eLearning questions.

1. [Parent eLearning Checklist](#)
2. [Parent/Family Survey](#)
3. [How to use Google Classroom](#)
4. [Parent Social Service Resources](#)
5. [K-2 Online Resources](#)